

Dr. Du Education Refund Policy

Dr. Du Education Pty Ltd (Dr Du Education) recognises that the fostering of a fair, caring and supportive environment is fundamental to the success of our students. The terms and conditions set out herein are to ensure that students will obtain the best possible learning opportunity whilst studying at this centre.

It is a condition of entry at Dr Du Education that both the student and their parents are aware of the policy and procedures, and agree to abide by them

Refund Policy

1. A non-refundable enrolment fee is payable for all new students.
2. Full payment should be made for at least a term in advance.
3. A 2-lesson trial period applies from the first attendance of a new subject, subject to clause 5. Eligibility for a refund of unused term fees (excluding the enrolment fee) requires students to have attended two lessons for the subject enrolled.
4. After the trial period, there is no refund or no replacement due to absence, early termination, change of teacher, lesson time/date, lesson duration, curriculum, your status or any other circumstances.
5. In addition, multi-term payments are not eligible for the 2-lesson trial period contained in clause 3.